

Lisa Newell

From: Michael Pena [Police]
Sent: Tuesday, April 09, 2019 2:11 PM
To: Frank Perez
Cc: PD Public Information Office
Subject: FW: Breaking & Entering on Man O War Ct

Frank,
Do you have the surveillance that Catherine is talking about?

Let me know. Thanks

Lt. Michael Pena #1752
Corpus Christi Police Dept.
Public Information Office
Honor Guard Supervisor
Office: 361-886-2767



From: Catherine McGinty <cmcginty@kristv.com>
Sent: Tuesday, April 09, 2019 9:35 AM
To: PD Public Information Office <PDPIO@cctexas.com>
Subject: Breaking & Entering on Man O War Ct

Good morning,

I found some Ring surveillance on the North Padre Islanders facebook group of a few men who broke into a house on Man O War Ct. The Crime Report shows that it was reported April 7 at noon.

We have some very clear photo grabs from the video. The comments on Facebook say they took televisions and fishing rods.

I was wondering if y'all had anything on this!

Thank you,

Cat McGinty
KRIS 6 News
(210) 748-3237

Lisa Newell

From: Sami Tahari <sami.tahari@ring.com>
Sent: Wednesday, May 01, 2019 3:19 PM
To: Michael Pena [Police]
Subject: Re: Corpus Christi PD / Ring Neighbors Onboarding Next Steps

Lt. Pena,

Checking back in on my questions from my previous emails. Thank you in advance!

Best,

Sami

On Mon, Apr 22, 2019 at 10:02 AM Sami Tahari <sami.tahari@ring.com> wrote:

Thank you Lt! A couple of follow-up questions

1. Will Deputy Chief White be my primary coordinator for the onboarding Portal, or should I continue reaching out to you?

2. I'd like to identify the key coordinators/stakeholders at CCPD for the following roles. These people would be my primary contacts at the PD for their roles.

Partnership Coordinator - the main point of contact(s) for the Ring partnership **You and Chief White (TBC)**

Press Coordinator - typically the PIO who would work with Morgan (PR Coordinator) from our team to coordinate announcements. **You**

Social Media Coordinator - person(s) in the department who manages comments on Facebook, Twitter, NextDoor, etc (if different from #2)

Investigative Coordinator - generally a detective who will be your resident expert when the department wants to send a video request.

Community Relations Coordinator - the person who oversees the team that interfaces with the community at events, HOA meetings, Neighborhood Watch meetings, etc.

On Mon, Apr 22, 2019 at 7:04 AM Michael Pena [Police] <MichaelP@cctexas.com> wrote:

Sami,

I will forward this email to Deputy Chief White who oversees this project.

Thank you,

Lt. Michael Pena #1752

Corpus Christi Police Dept.

Public Information Office

Honor Guard Supervisor

Office: 361-886-2767



From: Sami Tahari <sami.tahari@ring.com>

Sent: Wednesday, April 17, 2019 4:57 PM

To: Michael Pena [Police] <MichaelP@cctexas.com>

Subject: Corpus Christi PD / Ring Neighbors Onboarding Next Steps

Lt. Pena,

Thank you for connecting earlier! *Recap and a few action items from our call below as promised.*

I'll also be sending a separate, follow-up email with PR materials so we can get started on the public announcement components ahead of the onboarding as well.

1. POC Contact Information

Please complete the attached spreadsheet for the folks that were on the call today. I will create demo accounts for everyone and forward them this email.

2. Onboarding

a) Projected Date: Wednesday 5/22, Thursday 5/23, Tuesday 5/28 or Wednesday 5/29. One day only.

Recommended schedule below:

Session 1: Community Engagement @ 9 AM to 10:30 AM

Attendees: Community outreach, crime prevention, social media, dispatch

Session 2: Investigations @ 11 AM to 12:00 PM

Attendees: CID, analysts, evidence, all others

2. Portal Requirements

a) Browser Compatibility - Portal is compatible with Chrome, Firefox, or Edge. Please refrain from using Internet Explorer or any others not listed above.

c) Alert Zones - Please send me an image file (PDF, JPEG, etc.) of your beats/zones/sectors/districts/divisions. My operations team will create Alert Zones based on your breakdown.

3. Initial Public Announcement / Ongoing Engagement

Ring's PR Coordinator Morgan Culbertson and I will be following up separately with additional PR materials to help as we coordinate the initial announcement and begin strategizing for long-term engagement.

4. Commenting Template

Community outreach/crime prevention officers review the Neighbors feed in Portal and provide comments. That is because these officers are trained and experienced with speaking to community members, connecting with them and helping them. Through Portal they share information, offer recommendations and ask the community for help.

[Here are our most common comments from agencies around the country.](#)

Thank you everyone again for your time earlier and let me know if I forgot anything!

Best,

Sami

--

Sami Tahari

Partner Success Manager
sami@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com



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[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

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Sami Tahari

Partner Success Manager
sami@ring.com



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Santa Monica, CA 90404
www.ring.com



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Sami Tahari

Partner Success Manager
sami@ring.com



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Santa Monica, CA 90404
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[Orlando Police to use Ring doorbell security systems to fight crime](#)
[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

Lisa Newell

From: Frank Perez
Sent: Tuesday, May 21, 2019 3:24 PM
To: Christopher White; Michael Pena [Police]; Jason Brady; Bradley Pici; Mark Tuley; Denny Asbury; Raquel Ramos
Cc: PD Public Information Office; Frank Perez
Subject: Re: Ring video doorbell sessions

Mike,

I ask if you could add E. Najar #8425 and L. Flores # 4554 as they have been designated as point of contact for Property Crimes unit for the "Ring".

Lieutenant Frank V. Perez #540/2014
Corpus Christi Police Department
Supervisor- CID Property Crimes
Office # 361-886-2876
Cell # 361-779-7250
Frankpe@cctexas.com

From: Christopher White
Sent: Tuesday, May 21, 2019 2:55 PM
To: Michael Pena [Police]; Jason Brady; Bradley Pici; Mark Tuley; Denny Asbury; Raquel Ramos; Frank Perez
Cc: PD Public Information Office
Subject: RE: Ring video doorbell sessions

10-4

Deputy Chief Christopher White
Operations Commander
Office 361-886-2682
Cell 361-774-7659

From: Michael Pena [Police]
Sent: Tuesday, May 21, 2019 2:54 PM
To: Christopher White <ChristopherW@cctexas.com>; Jason Brady <JBrady@cctexas.com>; Bradley Pici <BradleyP@cctexas.com>; Mark Tuley <MarkT@cctexas.com>; Denny Asbury <DennyA@cctexas.com>; Raquel Ramos <RaquelR2@cctexas.com>; Frank Perez <FrankPe@cctexas.com>
Cc: PD Public Information Office <PDPIO@cctexas.com>
Subject: RE: Ring video doorbell sessions

Chief,

Once I get all the names I will create a calendar event and add all of them to it.

Thank you,

Lt. Michael Pena #1752
Corpus Christi Police Dept.
Public Information Office
Honor Guard Supervisor
Office: 361-886-2767



From: Christopher White

Sent: Tuesday, May 21, 2019 2:40 PM

To: Michael Pena [Police] <MichaelP@cctexas.com>; Jason Brady <JBrady@cctexas.com>; Bradley Pici <BradleyP@cctexas.com>; Mark Tuley <MarkT@cctexas.com>; Denny Asbury <DennyA@cctexas.com>; Raquel Ramos <RaquelR2@cctexas.com>

Subject: RE: Ring video doorbell sessions

Mike,

Raquel, Brad and I will be there for community outreach and crime prevention.

Deputy Chief Christopher White
Operations Commander
Office 361-886-2682
Cell 361-774-7659

From: Michael Pena [Police]

Sent: Tuesday, May 21, 2019 2:34 PM

To: Jason Brady <JBrady@cctexas.com>; Bradley Pici <BradleyP@cctexas.com>; Mark Tuley <MarkT@cctexas.com>; Denny Asbury <DennyA@cctexas.com>; Christopher White <ChristopherW@cctexas.com>

Subject: Ring video doorbell sessions

Supervisors,

Sami Tahari with the "Ring" video door bell would like to conduct some training on May 31st.

Here are the times and what personnel should attend.

- 0900 to 1030 For PIO, social media, community outreach/crime prevention, dispatch.

- (Michael Pena, Gena Raichert, Raquel Ramos)

- **1100 to 1230 For investigations, evidence, analysts and anyone else who will use Portal or would like to attend the onboarding.**
- (James Smith, Lt. Frank Perez, Karisma Olalde and anyone else that you think would benefit from the training)

I have secured the CompStat room for the times listed.

If you could let me know who will be attending so that I can sort out the seating for the session.

Thank you,

Lt. Michael Pena #1752
Corpus Christi Police Dept.
Public Information Office
Honor Guard Supervisor
Office: 361-886-2767



Lisa Newell

From: Michael Pena [Police]
Sent: Tuesday, June 18, 2019 2:21 PM
To: Christopher White
Cc: PD Public Information Office
Subject: Ring for Officers

Chief,
This is what I got from Sami with Ring.

I just don't know that we want the field officers having the ability to post comments on the app.

I will reach out to him and see if there is an option for the officers to just view the app itself.

Thank you,

Lt. Michael Pena #1752
Corpus Christi Police Dept.
Public Information Office
Honor Guard Supervisor
Office: 361-886-2767



From: Sami Tahari <sami.tahari@ring.com>
Sent: Thursday, June 13, 2019 4:09 PM
To: Michael Pena [Police] <MichaelP@cctexas.com>
Cc: PD Public Information Office <PDPIO@cctexas.com>
Subject: Re: Questions

[[WARNING: E-mail from outside e-mail system, avoid clicking on links or attachments. When in doubt, call the Help Desk at 826-3766]]

Hi Lt. Pena,

Apologies for the delay here are your answers:

- As an Admin you can invite anyone at CCPD to the Portal. Log into your Portal, click on Admin Tools, Manager Users and Add User:



You can grant your colleagues Admin, Video Request and Agency Posting access.

Once you create their account, they will receive an invitation to join Portal in their inbox. They create a password and then they're in Portal! Please don't forget to tell them they should use Chrome or Firefox.

- Districts A, B, C and D were created for your Portal. Would you like the beats as well, or are the districts enough?

Best,

Sami

On Tue, Jun 11, 2019 at 12:29 PM Michael Pena [Police] <MichaelP@cctexas.com> wrote:

Sami,

I was looking at the ring portal and had a few questions.

How would our field officers and supervisors be able to open the site?

Would they simply go the site and log in using their work email and then create a password?

Do you have a timetable for the districts and beats to be added to the map?

Much appreciated,

Lt. Michael Pena #1752

Corpus Christi Police Dept.

Public Information Office

Honor Guard Supervisor

Office: 361-886-2767



Sami Tahari

Implementation Manager
sami@ring.com



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Santa Monica, CA 90404
www.ring.com



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Lisa Newell

From: Christopher White
Sent: Thursday, June 20, 2019 10:46 AM
To: Michael Pena [Police]
Cc: PD Public Information Office
Subject: RE: Questions

I don't want all officers having that ability.

I just sent the Lts an email advising them to set up their area on Ring and we will see how that works.

Deputy Chief Christopher White
Operations Commander
Office 361-886-2682
Cell 361-774-7659

From: Michael Pena [Police]
Sent: Wednesday, June 19, 2019 7:48 AM
To: Christopher White <ChristopherW@cctexas.com>
Cc: PD Public Information Office <PDPIO@cctexas.com>
Subject: FW: Questions

Chief,

Here is the information that I received from Sami.

It looks like if the officers get access through the Department then they would be able to make comments.
I am not sure that I would want this type of access for all officers.

Thank you,

Lt. Michael Pena #1752
Corpus Christi Police Dept.
Public Information Office
Honor Guard Supervisor
Office: 361-886-2767



From: Sami Tahari <sami.tahari@ring.com>
Sent: Tuesday, June 18, 2019 6:31 PM
To: Michael Pena [Police] <MichaelP@cctexas.com>
Cc: PD Public Information Office <PDPIO@cctexas.com>; Christopher White <ChristopherW@cctexas.com>
Subject: Re: Questions

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Hi Lt. Pena,

Portal accounts can have three settings enabled/disabled: Admin, Posting and Video Requests. Commenting is permanently enabled on all Portal accounts, but there are two things in your favor:

#1 Comments will appear as Rank/Title Last Name - CC PD (example: Lt. Pena - Corpus Christi PD). So, if one of your colleagues comments it will display as that person's info.

#2 You can establish an SOP for your colleagues. Some SOPs I've seen before: You can only comment if you have been given permission. For example: crime prevention officers can comment to provide tips/clarifications, detectives can comment if a resident has posted a video and the detective wants a statement from the anonymous resident.

On Tue, Jun 18, 2019 at 12:22 PM Michael Pena [Police] <MichaelP@cctexas.com> wrote:

Sami,

Is there a way that the officers can log onto the app but view the comments only?

I am not sure that I would want them to all be able to post comments.

I would like them to be able to see what is going on in their beats if they so wish.

Thank you,

Lt. Michael Pena #1752

Corpus Christi Police Dept.

Public Information Office

Honor Guard Supervisor

Office: 361-886-2767



From: Sami Tahari <sami.tahari@ring.com>
Sent: Thursday, June 13, 2019 4:09 PM
To: Michael Pena [Police] <MichaelP@cctexas.com>
Cc: PD Public Information Office <PDPIO@cctexas.com>
Subject: Re: Questions

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Hi Lt. Pena,

Apologies for the delay here are your answers:

- As an Admin you can invite anyone at CCPD to the Portal. Log into your Portal, click on Admin Tools, Manager Users and Add User:

The screenshot shows a web-based administrative interface for the CCPD Portal. At the top, there are navigation links: NEIGHBORS FEED, REQUEST VIDEOS, MANAGE VIDEOS, RESOURCES, and ADMIN TOOLS. The ADMIN TOOLS link is currently active, highlighted in blue. Below these links, the title 'New User' is displayed. To the right of the title, there are three radio buttons for access levels: 'Admin' (selected), 'Video Requests', and 'Agency Posting'. Below the radio buttons is a text input field labeled 'Email *'. To the right of the input field is a large blue 'ADD USER' button. At the bottom of the interface, there is a table with columns labeled 'ENO.' and 'ACTIONS'.

You can grant your colleagues Admin, Video Request and Agency Posting access.

Once you create their account, they will receive an invitation to join Portal in their inbox. They create a password and then they're in Portal! Please don't forget to tell them they should use Chrome or Firefox.

- Districts A, B, C and D were created for your Portal. Would you like the beats as well, or are the districts enough?

Best,

Sami

On Tue, Jun 11, 2019 at 12:29 PM Michael Pena [Police] <MichaelP@cctexas.com> wrote:

Sami,

I was looking at the ring portal and had a few questions.

How would our field officers and supervisors be able to open the site?

Would they simply go the site and log in using their work email and then create a password?

Do you have a timetable for the districts and beats to be added to the map?

Much appreciated,

Lt. Michael Pena #1752

Corpus Christi Police Dept.

Public Information Office

Honor Guard Supervisor

Office: 361-886-2767



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Sami Tahari

Implementation Manager
sami@ring.com



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Sami Tahari

Implementation Manager
sami@ring.com



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Lisa Newell

From: Michael Pena [Police]
Sent: Friday, July 19, 2019 10:09 AM
To: Gabriel Garcia [Police]
Subject: RE: RING

Not that I know of

Lt. Michael Pena #1752
Corpus Christi Police Dept.
Public Information Office
Honor Guard Supervisor
Office: 361-886-2767



From: Gabriel Garcia [Police] <GabrielG@cctexas.com>
Sent: Thursday, July 18, 2019 8:29 PM
To: Michael Pena [Police] <michaelp@cctexas.com>
Subject: Fw: RING

Mike,

I cannot get the Ring app on my city phone. Has anyone else had this problem that you are aware of?

Thanks,

Lt. Gabe Garcia 1296/8417
(361) 980-6526 (City Cell)
GABRIELG@CCTEXAS.COM

Adam District
"E" Shift

From: Weldon Weber
Sent: Thursday, July 18, 2019 8:20 PM
To: Gabriel Garcia [Police]
Subject: Re: RING

Try PIO Lt. Pena. When I get back, I'll try and check up on it too.

Captain Weber

Sent from my iPhone

On Jul 18, 2019, at 4:57 PM, Gabriel Garcia [Police] <GabrielG@cctexas.com> wrote:

Captain Weber,

I have tried several times to download this to my city phone since the first email and it will not let me. I do not know who to contact for this problem.

Thanks,

Lt. Gabe Garcia 1296/8417
(361) 980-6526 (City Cell)
GABRIELG@CCTEXAS.COM
Adam District
"E" Shift

From: Christopher White
Sent: Monday, July 15, 2019 9:44 AM
To: PD Uniform Lieutenants
Cc: Operations Captains
Subject: RING

Lieutenants,

This is a reminder to set up RING on your work phones. Use your work ID and email to create your profile and set your area of notification to an area in your district that you wish to receive notifications about.

Also, if you have a crime and see that there are RING doorbells in the neighborhood, you have the Crime Analysts request those videos via their RING portal.

Thank you,

Deputy Chief Christopher White
Operations Commander
Office 361-886-2682
Cell 361-774-7659

Lisa Newell

From: Phillip Bintliff
Sent: Sunday, July 28, 2019 3:37 PM
To: BRAVO Contacts
Subject: Fw: Burglary Suspects-Holly/Ennis Joslin Area

FYI....from RING footages..

Lt. Phillip Bintliff #1170/5709
Corpus Christi Police Department
Patrol/ Bravo Shift "W"
phillipbi@cctexas.com

From: Phillip Bintliff
Sent: Sunday, July 28, 2019 10:25 AM
To: Phillip Bintliff <PhillipBi@cctexas.com>
Subject: Burglary Suspects-Holly/Ennis Joslin Area

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Sent from my iPhone

Lisa Newell

From: Michael Pena [Police]
Sent: Wednesday, July 31, 2019 2:22 PM
To: Chriselda Cisneros
Subject: RE: Reminder "Ring" Webinar 5th floor Main Station

Excellent!

Lt. Michael Pena #1752
Corpus Christi Police Dept.
Public Information Office
Honor Guard Supervisor
Office: 361-886-2767



From: Chriselda Cisneros <ChriseldaC@cctexas.com>
Sent: Wednesday, July 31, 2019 12:47 PM
To: Michael Pena [Police] <michaelp@cctexas.com>
Subject: RE: Reminder "Ring" Webinar 5th floor Main Station

Thank you. I'm able to sign now.

Chriselda M Cisneros

Crime Analyst
Auto Theft Task Force
Corpus Christi Police Department
321 John Sartain
Corpus Christi TX 78401
Desk: 361-886-2568
Fax: 361-886-2779

From: Michael Pena [Police] <michaelp@cctexas.com>
Sent: Wednesday, July 31, 2019 11:46 AM
To: Chriselda Cisneros <ChriseldaC@cctexas.com>
Subject: RE: Reminder "Ring" Webinar 5th floor Main Station

Let me see what I can do

Lt. Michael Pena #1752
Corpus Christi Police Dept.
Public Information Office

Honor Guard Supervisor
Office: 361-886-2767



From: Chriselda Cisneros <ChriseldaC@cctexas.com>
Sent: Wednesday, July 31, 2019 9:53 AM
To: Michael Pena [Police] <michaelp@cctexas.com>
Subject: RE: Reminder "Ring" Webinar 5th floor Main Station

Good Morning,

Who do I contact in getting my log in information for the Ring videos?

Chriselda M Cisneros

*Crime Analyst
Auto Theft Task Force
Corpus Christi Police Department
321 John Sartain
Corpus Christi TX 78401
Desk: 361-886-2568
Fax: 361-886-2779*

From: Michael Pena [Police] <MichaelP@cctexas.com>
Sent: Tuesday, April 16, 2019 11:12 AM
To: William Breedlove <WilliamB@cctexas.com>; Weldon Weber <WeldonW@cctexas.com>; Kevin Bolles <kevinb@cctexas.com>; David Cook <davidc@cctexas.com>; William Broyles <WilliamBr@cctexas.com>; Denny Asbury <DennyA@cctexas.com>; Bradley Pici <BradleyP@cctexas.com>; Denise Pace <DeniseP@cctexas.com>; Christopher Alejandro <ChristopherA@cctexas.com>; Luis Flores <LuisF@cctexas.com>; Ernest Najar <ErnestN@cctexas.com>; Chriselda Cisneros <ChriseldaC@cctexas.com>; Greg Johnson <GregJ@cctexas.com>; Timothy Hauck <TimothyH@cctexas.com>; Raquel Ramos <RaquelR2@cctexas.com>; Jason Brady <JBrady@cctexas.com>; Michael Pena [Police] <MichaelP@cctexas.com>
Subject: Reminder "Ring" Webinar 5th floor Main Station
Importance: High

Meeting Reminder

Deputy Chief White asked that I send out a calendar event which I did on 04-08-19 for the "Ring" webinar.

I noticed that I had not put a location for the event which is tomorrow Wednesday 04-17-19 at 11:00 am

The location will be the Chief's conference room on the 5th floor.

Ring Webinar

Date: Wednesday 04-17-19
Time: 11:00 am

Location: Chief's conference Room 5th Floor

Thank you,

Lt. Michael Pena #1752
Corpus Christi Police Dept.
Public Information Office
Honor Guard Supervisor
Office: 361-886-2767



Lisa Newell

From: Michael Pena [Police]
Sent: Tuesday, August 06, 2019 7:50 AM
To: Weldon Weber
Cc: Mike Markle; Mark Schauer; Christopher White; William Breedlove; Denny Asbury; Frank Perez; Luis Flores
Subject: RE: Nice Job

Captain,

I agree, Luis did a great job on the interview that was originally aired on Channel 6 KRIS.

Here is a link for those that have not seen the story on One America News (AON)

<https://www.oann.com/police-departments-turn-to-smart-doorbells-to-help-curb-crime/>

Lt. Michael Pena #1752
Corpus Christi Police Dept.
Public Information Office
Honor Guard Supervisor
Office: 361-886-2767



From: Weldon Weber <WeldonW@cctexas.com>
Sent: Monday, August 05, 2019 6:19 PM
To: Michael Pena [Police] <michaelp@cctexas.com>
Cc: Mike Markle <MikeMa@cctexas.com>; Mark Schauer <MarkSc@cctexas.com>; Christopher White <ChristopherW@cctexas.com>; William Breedlove <WilliamB@cctexas.com>; Denny Asbury <DennyA@cctexas.com>; Frank Perez <FrankPe@cctexas.com>; Luis Flores <LuisF@cctexas.com>
Subject: Nice Job

I was impressed to say the least, when I saw our Department being covered on national news, my favorite channel, One America News. Detective Flores did a good job on the interview regarding our participation in the Ring Doorbell Program. Good positive press coverage...

Captain W. L. Weber, Jr. #1849
Operations Bureau – Adam District Captain
Corpus Christi Police Department
Wk: 361-826-8353
Cell: 361-946-0498
WeldonW@cctexas.com

Lisa Newell

From: Phillip Bintliff
Sent: Monday, August 12, 2019 5:56 PM
To: PD Sworn Personnel
Subject: Fw: Southside Mail Package Thief

Greetings:

This unidentified male was driving this little compact black 4 door car...pulled up to house and stole some Amazon packages left at front door...

Apparently there are other Ring video post of same guy doing it to multiple other homes in Southside..this looks like best picture of him.

Thanks and stay safe..

Lt. Phillip Bintliff #1170/5709
Corpus Christi Police Department
Patrol/ Bravo Shift "W"
phillipbi@cctexas.com

From: Phillip Bintliff
Sent: Monday, August 12, 2019 5:49:12 PM
To: Phillip Bintliff <PhillipBi@cctexas.com>
Subject: Southside Mail Package Thief

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Sent from my iPhone

Lisa Newell

From: Krystal Rodriguez
Sent: Tuesday, August 13, 2019 7:00 PM
To: PD Sworn Personnel; PD Auto Theft
Subject: Fwd: Silver Dodge Avenger

This appears to be the same silver Dodge Avenger involved with the Lithia car lot crimes. One subject is seen on the cameras but has his face fully covered.

Just saw this on Neighbors: <https://neighbors.ring.com/n/jAEwX>

Respectfully,
S/O K. Rodriguez #12202/1483
Uniform Division "W" Shift
Hostage Negotiator/H-7
Corpus Christi Police Department
Cell: 361-793-1426
Work: 361-533-5265

Lisa Newell

From: Christopher White
Sent: Tuesday, August 13, 2019 9:11 AM
To: Michael Pena [Police]
Subject: FW: Southside Mail Package Thief

Mike did we do a BOLO on this guy on RING?

Deputy Chief Christopher White
Operations Commander
Office 361-886-2682
Cell 361-774-7659

From: Karisma Olalde <KarismaO@cctexas.com>
Sent: Tuesday, August 13, 2019 9:07 AM
To: Christopher White <ChristopherW@cctexas.com>
Subject: RE: Southside Mail Package Thief

The video was posted yesterday, sir.

<https://neighbors.ring.com/n/Xe0Yx>

From: Christopher White <ChristopherW@cctexas.com>
Sent: Tuesday, August 13, 2019 7:57 AM
To: Karisma Olalde <KarismaO@cctexas.com>
Cc: Denny Asbury <DennyA@cctexas.com>
Subject: FW: Southside Mail Package Thief

Can we put this out on RING?

Deputy Chief Christopher White
Operations Commander
Office 361-886-2682
Cell 361-774-7659

From: Phillip Bintliff <PhillipBi@cctexas.com>
Sent: Monday, August 12, 2019 5:56 PM
To: PD Sworn Personnel <PDSwornPersonnel@cctexas.com>
Subject: Fw: Southside Mail Package Thief

Greetings:

This unidentified male was driving this little compact black 4 door car...pulled up to house and stole some Amazon packages left at front door...

Apparently there are other Ring video post of same guy doing it to multiple other homes in Southside..this looks like best picture of him.

Thanks and stay safe..

Lt. Phillip Bintliff #1170/5709
Corpus Christi Police Department
Patrol/ Bravo Shift "W"
phillipbi@cctexas.com

From: Phillip Bintliff
Sent: Monday, August 12, 2019 5:49:12 PM
To: Phillip Bintliff <phillipBi@cctexas.com>
Subject: Southside Mail Package Thief

[[WARNING: E-mail from outside e-mail system, avoid clicking on links or attachments. When in doubt, call the Help Desk at 826-3766]]



Sent from my iPhone

Lisa Newell

From: Braden Tackett
Sent: Tuesday, August 13, 2019 7:10 PM
To: BRAVO Contacts; BRAVOINTEL; Luis Rodriguez [Police]
Subject: Gray Dodge Avenger

Just saw this on Neighbors:

<https://neighbors.ring.com/n/jAEwX>

Lisa Newell

From: Karisma Olalde
Sent: Wednesday, August 14, 2019 4:59 PM
To: PD Sworn Personnel
Cc: Christopher White; Frank Perez
Subject: BOLO - MAIL PACKAGE THEFT
Attachments: CID Bulletin MAIL PACKAGE THEFT - BOLO.pdf

All,

This young male suspect was caught on a Ring camera stealing a package from a front porch, the picture posted below was from Lakes Nation Ct (#1908120055) and another possible location was at the intersection of High Meadow Dr & Wakeforest Dr (unknown case number). The videos show him pulling up in a black compact car, possibly a Toyota Camry or Corolla. See attached videos below and contact Lt. Frank Perez (886-2876) for more info.

Lakers Nation Ct:

<https://neighbors.ring.com/n/Xe0Yx>

High Meadow Dr/Wakeforest Dr:

<https://neighbors.ring.com/n/5N4xy>

Lisa Newell

From: Christopher White
Sent: Wednesday, September 11, 2019 2:39 PM
To: Lisa Newell
Subject: FW: Ring

Deputy Chief Christopher White
Operations Commander
Office 361-886-2682
Cell 361-774-7659

From: Christopher White
Sent: Friday, May 03, 2019 10:49 AM
To: Michael Pena [Police] <MichaelP@cctexas.com>
Cc: William Breedlove <WilliamB@cctexas.com>; Anthony Sanders <AnthonyS@cctexas.com>; Todd Green <ToddG@cctexas.com>
Subject: Ring

Partnership coordinator – Deputy Chief White
Press Coordinator – PIO
Social Media Coordinator – PIO
Investigative Coordinator – James Smith
Community Relations Coordinator – Raquel Ramos

Can you send this to Sami?

Deputy Chief Christopher White
Operations Commander
Office 361-886-2682
Cell 361-774-7659

Lisa Newell

From: Christopher White
Sent: Wednesday, September 11, 2019 2:39 PM
To: Lisa Newell
Subject: FW: Ring "Onboarding" time change

Deputy Chief Christopher White
Operations Commander
Office 361-886-2682
Cell 361-774-7659

From: Michael Pena [Police] <MichaelP@cctexas.com>
Sent: Wednesday, May 29, 2019 8:44 AM
To: Michael Pena [Police] <MichaelP@cctexas.com>
Cc: Sami Tahari <sami.tahari@ring.com>; Christopher White <ChristopherW@cctexas.com>; Jason Brady <JBrady@cctexas.com>; Bradley Pici <BradleyP@cctexas.com>; Mark Tuley <MarkT@cctexas.com>; Frank Perez <FrankPe@cctexas.com>; Raquel Ramos <RaquelR2@cctexas.com>; Genarose Pena <GenaroseP@cctexas.com>; Karisma Olalde <KarismaO@cctexas.com>; James Smith <JamesS@cctexas.com>; Luis Flores <LuisF@cctexas.com>; Ernest Najar <ErnestN@cctexas.com>
Subject: Ring "Onboarding" time change

All,

There has been a 30-minute shift in the times for the Ring "Onboarding" on Friday May 31st.

Below are the new times and I will send a calendar event for the presentation.

8:30 am to 9:30 am		
Last	First	Section
Ramos	Raquel	Crime Prevention
Pici	Brad	Crime Reduction
Pena	Michael	PIO
Raichert	Gena	PIO
White	Chris	Uniform

9:30 am to 10:30 am		
Last	First	Section
Olalde	Karisma	Crime Analyst
Smith	James	Crime Analyst

Flores	Luis	Property Crimes
Najar	Ernest	Property Crimes
Tuley	Mark	Robbery Homicide

Lt. Michael Pena #1752
 Corpus Christi Police Dept.
 Public Information Office
 Honor Guard Supervisor
 Office: 361-886-2767



Lisa Newell

From: Christopher White
Sent: Wednesday, September 11, 2019 2:38 PM
To: Lisa Newell
Subject: FW: You've been invited to join Ring Neighbors Portal

Deputy Chief Christopher White
Operations Commander
Office 361-886-2682
Cell 361-774-7659

From: Ring Team <no-reply@ring.com>
Sent: Monday, June 03, 2019 4:31 PM
To: Christopher White <ChristopherW@cctexas.com>
Subject: You've been invited to join Ring Neighbors Portal



You've been invited to join Ring Neighbors Portal.

Ring invites you to join the **Corpus Christi Police Department** in the Ring Neighbors Portal.

Neighbors Portal provides the **Corpus Christi Police Department** with access to the Neighbors App, which is

the largest crime-focused neighborhood watch in the country. You'll also have the ability to request video footage from Ring video doorbells and security cameras to assist in your investigations.

[Join Portal Now](#)

*Neighbors Portal is currently only supported in Google Chrome & Firefox browsers.
Unfortunately, Internet Explorer is currently not supported.



Email intended for christopherw@cctexas.com.

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Lisa Newell

From: Christopher White
Sent: Wednesday, September 11, 2019 2:38 PM
To: Lisa Newell
Subject: FW: Questions

Deputy Chief Christopher White
Operations Commander
Office 361-886-2682
Cell 361-774-7659

From: Christopher White
Sent: Wednesday, June 19, 2019 7:52 AM
To: Michael Pena [Police] <MichaelP@cctexas.com>
Subject: RE: Questions

Ok. Let me mess with it and see what happens

Deputy Chief Christopher White
Operations Commander
Office 361-886-2682
Cell 361-774-7659

From: Michael Pena [Police]
Sent: Wednesday, June 19, 2019 7:48 AM
To: Christopher White <ChristopherW@cctexas.com>
Cc: PD Public Information Office <PDPIO@cctexas.com>
Subject: FW: Questions

Chief,

Here is the information that I received from Sami.

It looks like if the officers get access through the Department then they would be able to make comments.
I am not sure that I would want this type of access for all officers.

Thank you,

Lt. Michael Pena #1752
Corpus Christi Police Dept.
Public Information Office
Honor Guard Supervisor
Office: 361-886-2767



From: Sami Tahari <sami.tahari@ring.com>
Sent: Tuesday, June 18, 2019 6:31 PM
To: Michael Pena [Police] <MichaelP@cctexas.com>
Cc: PD Public Information Office <PDPIO@cctexas.com>; Christopher White <ChristopherW@cctexas.com>
Subject: Re: Questions

[[WARNING: E-mail from outside e-mail system, avoid clicking on links or attachments. When in doubt, call the Help Desk at 826-3766]]

Hi Lt. Pena,

Portal accounts can have three settings enabled/disabled: Admin, Posting and Video Requests. Commenting is permanently enabled on all Portal accounts, but there are two things in your favor:

#1 Comments will appear as Rank/Title Last Name - CC PD (example: Lt. Pena - Corpus Christi PD). So, if one of your colleagues comments it will display as that person's info.

#2 You can establish an SOP for your colleagues. Some SOPs I've seen before: You can only comment if you have been given permission. For example: crime prevention officers can comment to provide tips/clarifications, detectives can comment if a resident has posted a video and the detective wants a statement from the anonymous resident.

On Tue, Jun 18, 2019 at 12:22 PM Michael Pena [Police] <MichaelP@cctexas.com> wrote:

Sami,

Is there a way that the officers can log onto the app but view the comments only?

I am not sure that I would want them to all be able to post comments.

I would like them to be able to see what is going on in their beats if they so wish.

Thank you,

Lt. Michael Pena #1752

Corpus Christi Police Dept.

Public Information Office

Honor Guard Supervisor

Office: 361-886-2767



From: Sami Tahari <sami.tahari@ring.com>

Sent: Thursday, June 13, 2019 4:09 PM

To: Michael Pena [Police] <MichaelP@cctexas.com>

Cc: PD Public Information Office <PDPIO@cctexas.com>

Subject: Re: Questions

[[WARNING: E-mail from outside e-mail system, avoid clicking on links or attachments. When in doubt, call the Help Desk at 826-3766]]

Hi Lt. Pena,

Apologies for the delay here are your answers:

- As an Admin you can invite anyone at CCPD to the Portal. Log into your Portal, click on Admin Tools, Manager Users and Add User:



You can grant your colleagues Admin, Video Request and Agency Posting access.

Once you create their account, they will receive an invitation to join Portal in their inbox. They create a password and then they're in Portal! Please don't forget to tell them they should use Chrome or Firefox.

- Districts A, B, C and D were created for your Portal. Would you like the beats as well, or are the districts enough?

Best,

Sami

On Tue, Jun 11, 2019 at 12:29 PM Michael Pena [Police] <MichaelP@cctexas.com> wrote:

Sami,

I was looking at the ring portal and had a few questions.

How would our field officers and supervisors be able to open the site?

Would they simply go the site and log in using their work email and then create a password?

Do you have a timetable for the districts and beats to be added to the map?

Much appreciated,

Lt. Michael Pena #1752

Corpus Christi Police Dept.

Public Information Office

Honor Guard Supervisor

Office: 361-886-2767



--
Sami Tahari

Implementation Manager
sami@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com



[Download the Neighbors App.](#)
Join the new neighborhood watch.

[Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)

[Orlando Police to use Ring doorbell security systems to fight crime](#)

[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

--
Sami Tahari

Implementation Manager
sami@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com



[Download the Neighbors App.](#)
Join the new neighborhood watch.

[Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)
[Orlando Police to use Ring doorbell security systems to fight crime](#)
[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

Lisa Newell

From: Christopher White
Sent: Wednesday, September 11, 2019 2:38 PM
To: Lisa Newell
Subject: FW: Ring

Deputy Chief Christopher White
Operations Commander
Office 361-886-2682
Cell 361-774-7659

From: Christopher White
Sent: Thursday, June 20, 2019 10:43 AM
To: PD Uniform Lieutenants <PDUniformLieutenants@cctexas.com>
Subject: Ring

Lieutenants,

The PD and Ring have come together to bring you another tool to help us better serve our community. Investigators and PIO can request video on behalf of the PD. Our goal as a department is to use this tool to allow all officers the ability to see what is happening on their beat or district. Though we cannot make officers put the Ring App on their phones, we can encourage them to. I am requesting that each of you download the Ring App for your work phone and set up a profile for the area you are supervising. Just remember, when you are setting up your account, use your PD phone, email, etc.. and put an address or area in that you are supervising. You can adjust the area within the app once it is set up by adjusting the mileage around the focal point.

Thank you,

Deputy Chief Christopher White
Operations Commander
Office 361-886-2682
Cell 361-774-7659

Lisa Newell

From: Christopher White
Sent: Wednesday, September 11, 2019 2:37 PM
To: Lisa Newell
Subject: FW: RING

Deputy Chief Christopher White
Operations Commander
Office 361-886-2682
Cell 361-774-7659

From: Christopher White
Sent: Monday, July 15, 2019 9:44 AM
To: PD Uniform Lieutenants <PDUniformLieutenants@cctexas.com>
Cc: Operations Captains <operationscaptains@cctexas.com>
Subject: RING

Lieutenants,
This is a reminder to set up RING on your work phones. Use your work ID and email to create your profile and set your area of notification to an area in your district that you wish to receive notifications about.
Also, if you have a crime and see that there are RING doorbells in the neighborhood, you have the Crime Analysts request those videos via there RING portal.

Thank you,

Deputy Chief Christopher White
Operations Commander
Office 361-886-2682
Cell 361-774-7659

Lisa Newell

From: Christopher White
Sent: Wednesday, September 11, 2019 2:33 PM
To: Lisa Newell
Subject: FW: Ring/ Neighbors/Questions

Deputy Chief Christopher White
Operations Commander
Office 361-886-2682
Cell 361-774-7659

From: Christopher White
Sent: Tuesday, August 06, 2019 12:57 PM
To: Nicholas Kless <NicholasK@cctexas.com>; David Cook <davidc@cctexas.com>
Subject: Re: Ring/ Neighbors/Questions

We do not have the ability to watch live video in the Ring app. We do have the ability to send out a request via the PD portal asking Ring owners to share their videos with us if they have one of value.
If you need a request like that made, it goes through the crime analysts or PIO.
They in turn send out the request.
It may be days before we get a response though.

Deputy Chief White

From: Nicholas Kless <NicholasK@cctexas.com>
Sent: Sunday, August 4, 2019 3:54:41 PM
To: David Cook <davidc@cctexas.com>; Christopher White <ChristopherW@cctexas.com>
Subject: Ring/ Neighbors/Questions

Capt Cook and DC White,

Today, C1, B1 and A1 had a BMV suspect run from us. We set up a perimeter and began going house to house. Thinking...I wanted to use the Ring/Neighbors app to send out a message to the only the 3-5 block area to alert the home owners, provide them with details as to what we are doing in their neighborhood, a description of who we are looking for and why and provide them with instructions on how to assist us in locating the suspect. I spoke with Lt Bintliff today and we are both at a loss of exactly how to do this. I also had dispatch call the PIO to see if there was a reverse alert or a way to send out a message using Ring/Neighbors. PIO Lt Pena was at a loss as well.

Understanding that we are in these type of situations a lot- officers in an area, looking for a suspect, we should develop a way through Ring/Neighbors to do this. I just don't have the knowledge. I will continue to research the Ring app because I believe we can do this.

I attached what a citizen did on ring today and I would like to be able to replicate what he has done. Please see attached.

As you will see on the attachments, someone added a great description and placed the area perfectly See Ring 3. I replied to his comments by stated the offender had been arrested. See Ring 6. Eventually, someone added that the situation had been resolved and this is on the top of Ring 3.

So, with that being said, is there someone who knows the ins and outs of this program that can meet with me to show me the full capability of this program. I might be able to teach myself the basics but I would prefer to use the app to its fullest potential.

Oh and by the way we ended up locating the offender. S/O Lolo Cantu still has it.

Nick.

LIEUTENANT NICHOLAS KLESS

CCPD

PATROL SUPERVISOR

CHARLIE DISTRICT / N SHIFT

NICHOLASK@CCTEXAS.COM

361-904-3346-CITY CELL

Lisa Newell

From: Christopher White
Sent: Wednesday, September 11, 2019 2:33 PM
To: Lisa Newell
Subject: FW: Urgent: Corpus Christi Police Department needs your help

Deputy Chief Christopher White
Operations Commander
Office 361-886-2682
Cell 361-774-7659

From: Christopher White
Sent: Friday, August 09, 2019 3:47 PM
To: Michael Pena [Police] <michaelp@cctexas.com>
Subject: RE: Urgent: Corpus Christi Police Department needs your help

I agree. We need to discuss that with Breedlove and Asbury.

Deputy Chief Christopher White
Operations Commander
Office 361-886-2682
Cell 361-774-7659

From: Michael Pena [Police] <michaelp@cctexas.com>
Sent: Friday, August 09, 2019 2:47 PM
To: Christopher White <ChristopherW@cctexas.com>
Subject: RE: Urgent: Corpus Christi Police Department needs your help

I think that next time that should come from the Crime Analyst.

I believe that if we get videos that are going to come to me instead of CID.

Lt. Michael Pena #1752
Corpus Christi Police Dept.
Public Information Office
Honor Guard Supervisor
Office: 361-886-2767



From: Christopher White <ChristopherW@cctexas.com>
Sent: Friday, August 09, 2019 2:36 PM
To: Michael Pena [Police] <michaelp@cctexas.com>; Mark Tuley <MarkT@cctexas.com>
Subject: RE: Urgent: Corpus Christi Police Department needs your help

Very good

Deputy Chief Christopher White
Operations Commander
Office 361-886-2682
Cell 361-774-7659

From: Michael Pena [Police] <michaelp@cctexas.com>
Sent: Friday, August 09, 2019 1:50 PM
To: Mark Tuley <MarkT@cctexas.com>; Christopher White <ChristopherW@cctexas.com>
Subject: FW: Urgent: Corpus Christi Police Department needs your help

This is what I sent out.

Lt. Michael Pena #1752
Corpus Christi Police Dept.
Public Information Office
Honor Guard Supervisor
Office: 361-886-2767



From: Ring Team <videorequest@ring.com>
Sent: Friday, August 09, 2019 10:12 AM
To: Michael Pena [Police] <michaelp@cctexas.com>
Subject: Urgent: Corpus Christi Police Department needs your help

[[WARNING: E-mail from outside e-mail system, avoid clicking on links or attachments. When in doubt, call the Help Desk at 826-3766]]

This is your copy of the Request Video email.
The links below have been disabled in this copy, but the links are active for Ring users.



Dear Neighbor,

Ring is assisting **Lieutenant Michael Pena** of the **Corpus Christi Police Department** in requesting videos that may help with an investigation of an incident (Incident #1908090024) that occurred near your home. Your Ring device may have captured video that could help. The Corpus Christi Police Department is seeking videos recorded between: **August 9th from 5:00 AM CDT to 9:00 AM CDT**

Share Your Ring Videos Now

Or check your Ring videos before sharing

A message from Lieutenant Pena:

The Corpus Christi Police Department is investigating a homicide that occurred on 08-09-19 at around 6:00 am on the 4000 block of Redwood Street. If you have video of the homicide or you saw a juvenile Hispanic male running from this area it would be of interest to us.

This is a time-sensitive matter, so please review and share your Ring videos as soon as possible. Thank you for making your neighborhood a safer place.

If you have any questions or concerns about this incident, please contact **Lieutenant Pena at Corpus Christi Police Department and reference Incident #1908090024**. If you have any other questions, reply to this email to contact the Ring Team.

To learn more about video requests, visit our [FAQ](#).

Stay safe,
Ring Team

Sharing your videos with law enforcement is absolutely your choice and your privacy is our priority. With this video request, law enforcement will never have access to your Ring device and none of your information (including whether you received a request) is shared with law enforcement without your consent.

By choosing to share your Ring videos, the Corpus Christi Police Department will only receive select video recordings from the requested time frame, along with your email address and physical address. So if you would like to take direct action to make your neighborhood safer, this is a great opportunity. If you do not wish to share your Ring videos, no additional action is needed.

Please unsubscribe me from future requests to share footage



Email intended for ringcustomercare@ring.com

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ring

Lisa Newell

From: Christopher White
Sent: Wednesday, September 11, 2019 2:32 PM
To: Lisa Newell
Subject: FW: Southside Mail Package Thief

Deputy Chief Christopher White
Operations Commander
Office 361-886-2682
Cell 361-774-7659

From: Christopher White
Sent: Tuesday, August 13, 2019 9:11 AM
To: Karisma Olalde <KarismaO@cctexas.com>
Subject: RE: Southside Mail Package Thief

Yes mam. Did we do a BOLO on Ring reference this individual?

Deputy Chief Christopher White
Operations Commander
Office 361-886-2682
Cell 361-774-7659

From: Karisma Olalde <KarismaO@cctexas.com>
Sent: Tuesday, August 13, 2019 9:07 AM
To: Christopher White <ChristopherW@cctexas.com>
Subject: RE: Southside Mail Package Thief

The video was posted yesterday, sir.

<https://neighbors.ring.com/n/Xe0Yx>

From: Christopher White <ChristopherW@cctexas.com>
Sent: Tuesday, August 13, 2019 7:57 AM
To: Karisma Olalde <KarismaO@cctexas.com>
Cc: Denny Asbury <DennyA@cctexas.com>
Subject: FW: Southside Mail Package Thief

Can we put this out on RING?

Deputy Chief Christopher White
Operations Commander
Office 361-886-2682
Cell 361-774-7659

From: Phillip Bintliff <PhillipBi@cctexas.com>
Sent: Monday, August 12, 2019 5:56 PM
To: PD Sworn Personnel <PDSwornPersonnel@cctexas.com>
Subject: Fw: Southside Mail Package Thief

Greetings:

This unidentified male was driving this little compact black 4 door car...pulled up to house and stole some Amazon packages left at front door...

Apparently there are other Ring video post of same guy doing it to multiple other homes in Southside..this looks like best picture of him.

Thanks and stay safe..

Lt. Phillip Bintliff #1170/5709
Corpus Christi Police Department
Patrol/ Bravo Shift "W"
phillipbi@cctexas.com

From: Phillip Bintliff <plbint1170@yahoo.com>
Sent: Monday, August 12, 2019 5:49:12 PM
To: Phillip Bintliff <PhillipBi@cctexas.com>
Subject: Southside Mail Package Thief

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Sent from my iPhone

